

# Carina & 3rd Party Audio Integration: Quick Setup Guide

Purpose: This guide outlines the steps to integrate a 3rd Party Audio Source with your Carina PBX, enabling automatic Live Broadcasts or SIP calls upon an audio output from the audio source.

#### What You'll Need:

- Wahsega SIP Zone Controller (Model: WL-ZN-CTR-1CH-R)
- Carina PBX
- 3.5mm to Mono RCA Cable
- 3rd Party Audio Source

#### Hardware Connections:

- 1. Power: Connect the SIP Zone Controller to your network using an Ethernet cable with Power over Ethernet (PoE).
- 2. Audio Link: Connect the 3rd Party Audio source audio output to the SIP Zone Controller's Line In using the 3.5mm to Mono RCA cable.



#### **PBX Configuration:**

- 1. Log In: Access your Carina/Wahsega PBX administration interface.
- 2. Create SIP Extension:
  - Create an alphanumeric SIP extension specifically for the audio source (e.g., "SourceAudio"). Note: Alphanumeric extensions are not directly dialable.
  - (if necessary) Create a numerical SIP extension for an "All Call" broadcast. You'll use this in the Carina Event Manager.
- 3. Carina Event Manager (if necessary):
  - If you created an "All Call" numerical extension, assign it to a Live Broadcast within the Carina Event Manager, designating the desired broadcast area

### Zone Controller Configuration:

- 1. Identify the IP of the Zone Controller or use the unicast address to configure the device.
  - Username/Password: admin / admin
  - Unicast Address [fe80::1a39:19ff:feXX:XXXX] where the Xs are the last 6 characters of the MAC address of the zone controller. (This option may not be possible on all networks.)
- 2. Configure the Zone Controller with the following settings (screenshot below):
  - Method: SIP
  - Display name: SourceAudio (or other desired extension)
  - Username/Number: SourceAudio (or other desired extension)
  - Domain: IP address of the PBX
  - Register with domain: Enabled
  - Password: SourceAudio (or other password)
  - URI to call: All Call extension
  - Call On Level: Enabled
- 3. Save and restart the Zone Controller. In the sidebar, ensure you see "Status: Registered" for the first account.

Your Carina system is now configured to trigger a Live Broadcast/SIP call when the 3rd party audio output is activated.

## Zone Controller Configuration Screen

🛩 wahsega	Inputs/Outputs Audio Net	vork System	Management		Renew Logout
				Showing Basic Settings	Time until auto-logout: 07:14
Line 1					User: SourceAudio@10.1.1.1 Status: Registered
	Direction	<ul> <li>Input</li> <li>Output</li> </ul>			(Unconfigured account)
	Input level/gain	<ul> <li>Automatic gain control (Automatically adjusts the input gain to keep the signal strength "just right")</li> <li>Fixed gain</li> <li>RTP Multicast (continuous streaming, multiple recipients)</li> <li>RTP Unicast (continuous streaming, one recipient)</li> <li>SIP (phone call)</li> </ul>			Status: Registered in peer-to- peer (P2P) mode System IP: 10.1.1.107 (DHCP) MAC Address: 18-39-19-00-64- CE System time: 2011-10-01 00:54:23 Uptime: 7m 43s
	Method				
	Enable Relay	2?			
	Mode	VAD v 🤅	0		
	Relay VAD Duration	1000		?	
	Relay VAD Sensitivity	20 🗸 ?			
	SIP account				
	General				
	Display name	SourceAudio	?		
	Username/Number	SourceAudio	?		
	Domain	10.1.1.1	?		
	Register with domain	?			
	Password	•••••	?		
	Play tone when call connects	2?			
	URI to call	3000		?	
	Call On Level options				
	Enable	?			
	VAD duration	5000		?	
	VAD sensitivity	0 v ?			
	Rebroadcasting options				
	Rebroadcast as RTP Multicast	□ ?			

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#### **Troubleshooting Steps:**

- **Network Connectivity:** Ensure both the SIP Zone Controller and PBX are on the same network and can communicate.
- **SIP Registration:** If the "Status: Registered" message doesn't appear, double-check the SIP credentials and network settings.
- **Firewall:** Ensure your network firewall is not blocking SIP traffic between the Zone Controller and the PBX.
- **PoE power:** Verify the ethernet switch that the zone controller is plugged into is working.

#### **Examples of 3rd Party Audio Integrations:**

Although Wahsega has not tested all 3rd party audio sources, below is a list of audio alert systems that this guide may work with:

- 911Cellular Panic Alarms
- Centegix CrisisAlert Intercom
- CrisisGo
- Avigilon
- Status Solutions
- **iPhone / iPad:** Connect to the Zone Controller Line In and trigger with sound output.
- Android Device: Connect to the Zone Controller Line In and trigger with sound output.

**Raptor Alert** is integrated with Carina via API key. Please <u>see the following announcement to learn</u> more about how Raptor Alert and Carina are integrated.

**Important Note:** This integration guide is designed to be adaptable to various alert systems. Always refer to the specific documentation of your chosen third-party alert system for optimal configuration.